

<input type="checkbox"/>	Action Required:	<input type="checkbox"/> Sold	<input type="checkbox"/> Not Sold
<input type="checkbox"/>	Only If Encountered		
<input checked="" type="checkbox"/>	Information Only		

SB, AutoCheck 3 release, Husqvarna Automower, Generation 3 for all brands within Husqvarna Group, 2018-02

Affected Models

Platform	PNC	Serial Range Start	Serial Range End
P0*	-	-	-
P1*	-	-	-
P15*	-	-	-
P2*	-	-	-
P2C*	-	-	-

*All Generation 3 mowers for all brands within the Husqvarna Group. See specific models in appendix 1.

Affected Market(s)

All.

Description

Main updates for AutoCheck 3:

- Improved User Interface / new design
- Helpful animations when performing Auto test
- Suggested recommended actions
- Bug fixes to avoid crashes
- Support for new models/platforms

See detailed information in appendix 1 regarding:

- Release date
- Limitations in first released version
- Download procedure
- Installation procedure
- Be granted access for Autocheck 3 login
- Login procedure
- Compatible operating systems
- Payment procedure
- User manual
- Supported mowers
- Main updates for AutoCheck 3

Revision History

Revision	Date	Description
A	02-2018	Created

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Appendix 1

Release date

AutoCheck 3 will be released and available for download for dealer usage 8th of February 2018.

Limitations in first released version

- No support for Generation 2 mowers (AM220AC and AM265ACX for example).
 - No planned implementation date.
 - Use Autocheck EXP for Generation 2 mowers.
- Not possible to transfer log book from AutoCheck EXP.
 - Implemented date to be decided.
- Generation 3 “Classic” not supported (Classic = Serial number < 151299999).
 - Implementation date to be decided.
 - Use Autocheck EXP for “Classic” mowers.
- No metric/imperial and Celsius/Fahrenheit selection.
 - Implementation date to be decided.
- No selection of test report language. Report is displayed in the same language as customer selected for AutoCheck 3.
 - Implementation date to be decided.
- Not possible to extract log data from mower.
 - Implementation to be decided.

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Download procedure

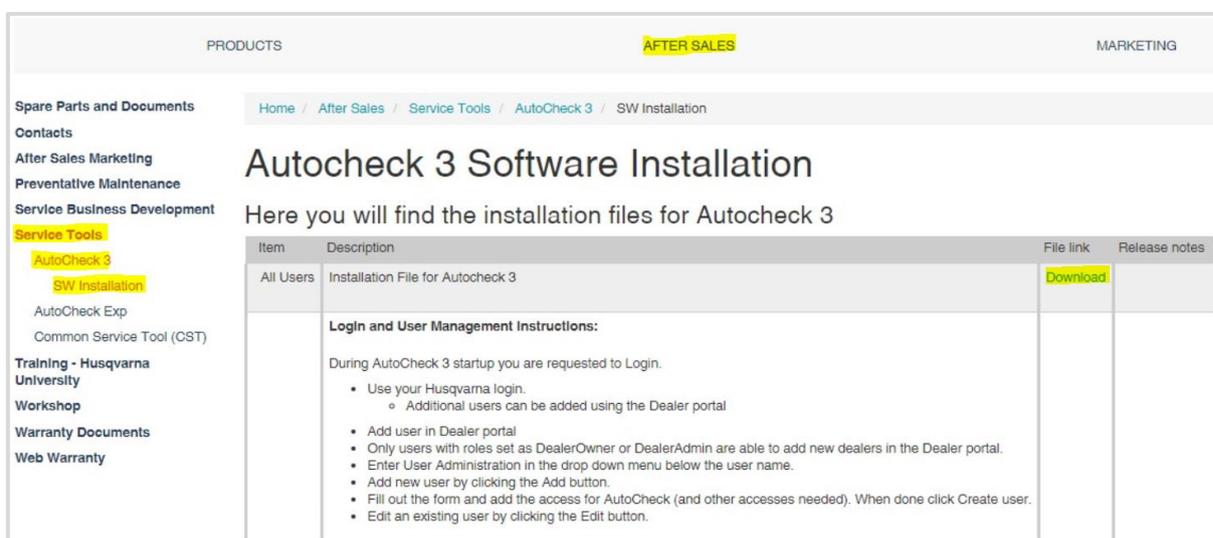
AutoCheck 3 will not be distributed using a physical CD. AutoCheck 3 will be available for download from the new Support site.

<https://supportsites.husqvarnagroup.com/>

It will be available for download in the following place,

AFTER SALES – Service tools – AutoCheck 3 – SW installation

AutoCheck 3 is only available in one version, your log-in credentials determine the set of capabilities available within AutoCheck 3.



The screenshot shows the 'AFTER SALES' section of the support site. The main heading is 'Autocheck 3 Software Installation'. Below the heading, it states 'Here you will find the installation files for Autocheck 3'. A table lists the installation files:

Item	Description	File link	Release notes
All Users	Installation File for Autocheck 3	Download	

Below the table, there are 'Login and User Management Instructions':

During AutoCheck 3 startup you are requested to Login.

- Use your Husqvarna login.
 - Additional users can be added using the Dealer portal
- Add user in Dealer portal
- Only users with roles set as DealerOwner or DealerAdmin are able to add new dealers in the Dealer portal.
- Enter User Administration in the drop down menu below the user name.
- Add new user by clicking the Add button.
- Fill out the form and add the access for AutoCheck (and other accesses needed). When done click Create user.
- Edit an existing user by clicking the Edit button.

Note! Contact your regional Husqvarna group contact person if you lack access to the new Support site. In the following locations the SW will also be released in the old Support site until the new Support site is up and running.

AT, AU, BG, CH, GR, IT, JP, LU, MX, NZ

There is no available distribution channel for markets without access to Husqvarna Support site. Availability on other distribution channels to be decided.

Installation procedure

- Close all open programs
- Download installation according to above
- Run the downloaded installation file
- Follow the instructions on the screen

When the installation is completed, an AutoCheck 3 icon/shortcut is created on the desktop.

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Be granted access for AutoCheck 3 login

Contact your local Aftersales organization to be granted access to AutoCheck 3.

Note! Majority of dealers have been granted access before the release of AutoCheck 3. Try your login credentials before contacting the local Aftersales.

Support site users can add additional users within the same organization without contacting the local aftersales organization if they fulfill the following criteria.

- Access level Owner or Administrator
- Access to Autocheck 3

Procedure for Support Site users to add additional users, see Appendix 2.

Login procedure

- Start the program by double-clicking the icon.
- A log-in screen is presented, enter your username and password:
 - Husqvarna ID and password
 - Husqvarna Site ID and password
- Choose country
- Select "ok"

Note: At the first log-in after installation, AutoCheck 3 requires that the computer has access to internet for user and password validation.

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Compatible operating systems

Autocheck 3 is tested and verified for use on PC platforms with operating system Windows 7 or later.

Tested and verified for tablets using Windows operating systems.

Note! No support for MacOS.

Payment procedure

Autocheck 3 will be free of charge for 2018.

User manual

User manual in Technical Handbook will be updated from AutoCheck EXP to AutoCheck 3. Implementation date to be decided.

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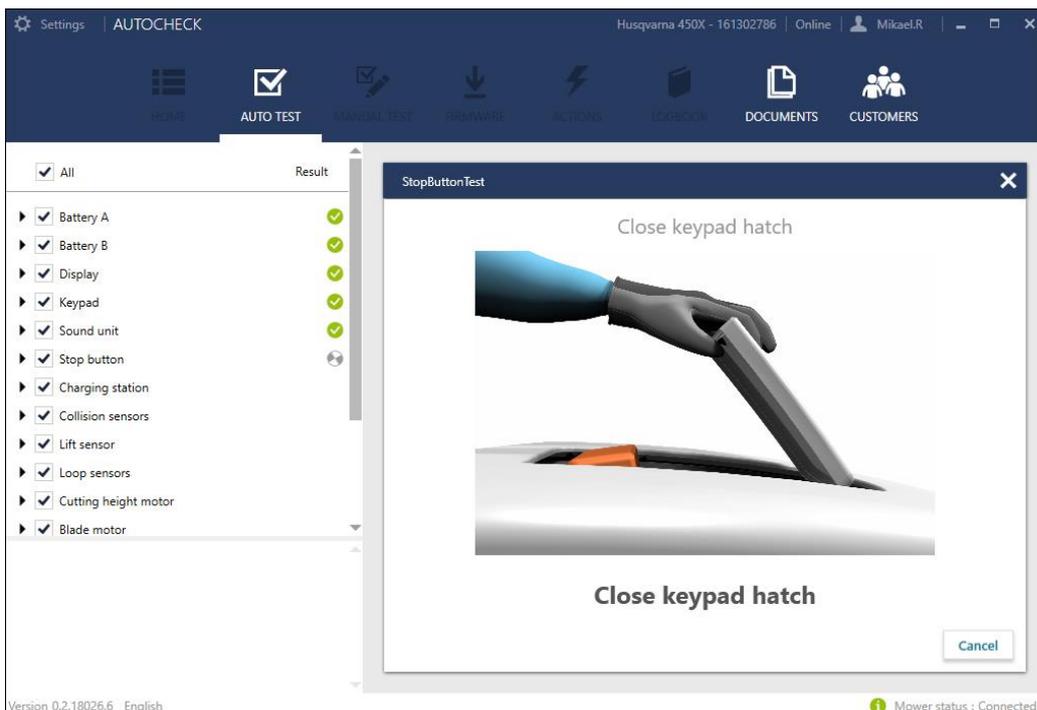
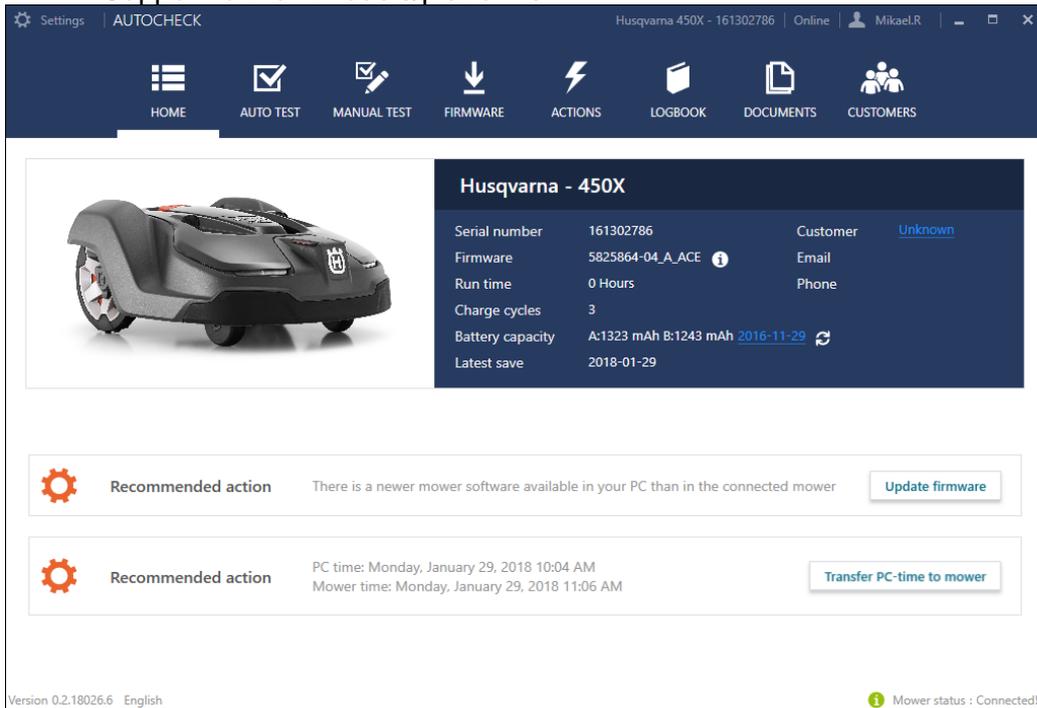
Supported mowers

			Supported serial numbers in first release	Serial numbers with planned Implementation	No planned implementation	
Husqvarna	G0		Solar Mower		X	
	G1		Auto Mower		X	
			AM Solar Hybrid		X	
	G2		Automower G2		X	
			AM210C		X	
			AM220AC		X	
			AM230ACX		X	
			AM260ACX		X	
			AM265ACX		X	
	G3	P1	AM305	>160100000	<155300000	
			AM308	>160100000	<155300000	
			AM105	>160100000	<155300000	
		P15	AM310	>160100000	<155300000	
			AM315	>160100000	<155300000	
			AM315X	All		
		P2	AM320	>160100000	<155300000	
			AM420	>160100000	<155300000	
			AM330X	>160100000	<155300000	
			AM450X	>160100000	<155300000	
			AM430X	>160100000	<155300000	
			AM440	All		
P2C		AM520	All			
		AM550	All			
Gardena		G2		R160		X
	G3	P1	R40Li	>160100000	<155300000	
			R38Li	>160100000	<155300000	
			R45Li	>160100000	<155300000	
			R50Li	>160100000	<155300000	
			R70Li	>160100000	<155300000	
			R80Li	>160100000	<155300000	
		P15	R130LiC	>160100000	<155300000	
			R160Li	>160100000	<155300000	
			R160LiC	>160100000	<155300000	
			R100Li	>160100000	<155300000	
			R100LiC	>160100000	<155300000	
		P0	R130Li	>160100000	<155300000	
			SILENO city	All		
	smart SILENO city	All				
Flymo	G3		1200R	>160100000	<155300000	
McCulloch	G3	P1	ROB R600	>160100000	<155300000	
			ROB R800	>160100000	<155300000	
			ROB R1000	>160100000	<155300000	

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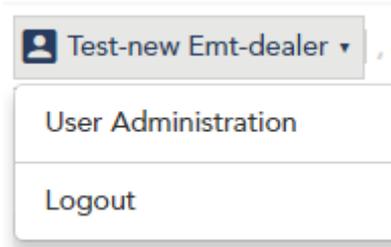
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Appendix 2

See below procedure for Support Site users to add additional users of AutoCheck 3.

<https://supportsites.husqvarnagroup.com/>

Enter User Administration in the drop down menu below the user name.



Note! If you do not have the User Administration option, please contact customer support. Only users with access level owner or administrator has the option.

Husqvarna Group DEALER SUPPORT SITE Change Language ▼

PRODUCTS AFTER SALES MARKETING SPECIAL

User Administration

User	Email	Access Level	Access group	Status
First1 Sur1	first1.sur1@example.com	dealerAdminUser, dealerOwner	husqvarna_marketing, husqvarna_support, husqvarna_sales	Active Edit
First2 Sur2	first2.sur2@example.com	dealerAdminUser, dealerOwner	husqvarna_marketing, husqvarna_support, husqvarna_sales	Active Edit ×
First3 Sur3	first3.sur3@example.com	dealerAdminUser, dealerOwner	husqvarna_marketing, husqvarna_support, husqvarna_sales	Active Edit ×

Add

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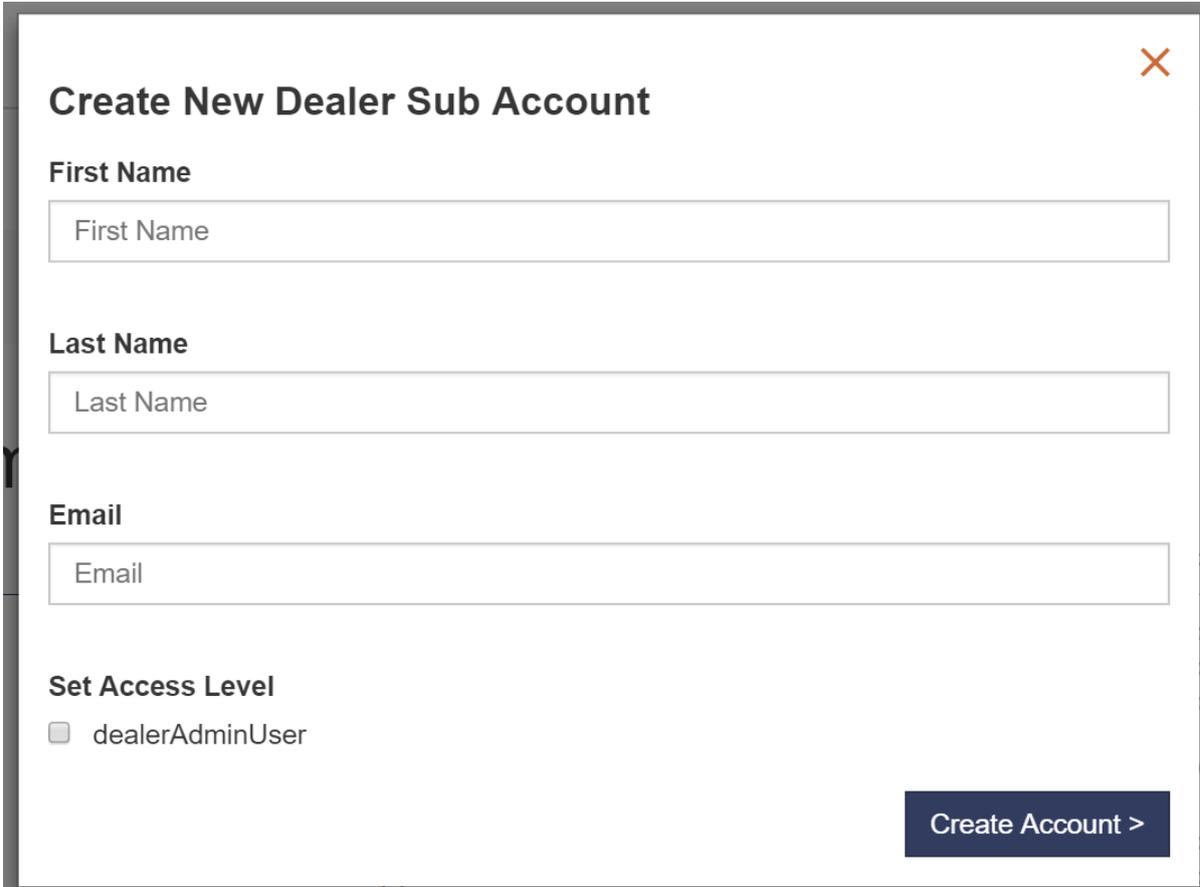
Create new account

When a new account is to be created, the user first needs to create the account and provide the following information: First name, surname, e-mail address and access level (e.g. dealerAdminUser) that the new account should have.

Once the account is created in the Husqvarna identity manager and visible in the list of accounts, the account can be edited through the edit button. In the modal view, the current logged in user can assign access groups (e.g. husqvarna_marketing, husqvarna_sales, Autocheck) to the account.

Note! The list of selectable access levels and access groups will differ depending on which levels and groups the current logged in user has been assigned.

Add new user by clicking the Add button. A popup window will be visible.



Create New Dealer Sub Account

First Name
First Name

Last Name
Last Name

Email
Email

Set Access Level
 dealerAdminUser

Create Account >

Fill out the form and set the access level for the user (roles).

Note! If the user should not have administrative rights, do not set any role.

Press Create Account.

Note! Access (for example to Autocheck and areas within Dealer portal) is assigned through the edit view and not the create view.

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Find the user added in the list of users and press Edit.

✕

Edit Dealer Sub Account

Edit First Name

Edit Last Name

Edit Email

Edit Access Level	Access group
<input checked="" type="checkbox"/> dealerAdminUser	<input checked="" type="checkbox"/> husqvarna_marketing
	<input type="checkbox"/> husqvarna_sales
	<input type="checkbox"/> husqvarna_support
	<input type="checkbox"/> WW Dealer
	<input type="checkbox"/> Autocheck

Select the access groups that the user should be added to (access level is set in step one).

Press Confirm and the user is set up.

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An email is sent to the email address with login details, see example below.

The screenshot shows an email client interface with a blue header bar. The main content area displays an email from 'identitymanager-QA@husqvarnagroup.com' with the subject 'Password Reset (QA-Environment)'. The email body contains the following text:

Password Reset

Dear Johanna Dealertesttdi

The password for the following Husqvarna Group profile was reset:

Email: johanna.bengtsson@enfo.se

Husqvarna user ID: D3337547

Password: E3flhna+

You can reset your password [here](#).

This is an automatically generated email

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Edit existing account

Select the user in the list by pressing Edit.

Edit Dealer Sub Account ✕

Edit First Name

Edit Last Name
Edit Email
Edit Access Level

dealerAdminUser

Access group

husqvarna_marketing
 husqvarna_sales
 husqvarna_support
 WW Dealer
 Autocheck

[Confirm >](#)

Update the access level and access groups according to the user need. Press Confirm to save the changes.

Note! The list of selectable access levels and access groups will differ depending on which level and groups the current logged in user has been assigned.