



en **Operator's manual**
smart Gateway

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Translation of the original instructions.



For safety reasons, children and young people under 16 as well as anyone who is not familiar with these operating instructions should not use the product. Persons with reduced physical or mental abilities may use the product only if they are supervised or instructed by a responsible person. Children must be supervised to ensure that they do not play with the product. Never operate the product when you are tired, ill or under the influence of alcohol, drugs or medicine.

Intended use:

The **GARDENA smart Gateway** is intended for private use in domestic and hobby gardens for automatic control of smart system products by the **GARDENA smart App**.

The **GARDENA smart Gateway** is controlled and operated by the **GARDENA smart App**.

1. SAFETY WARNINGS

IMPORTANT!

Read the operator's manual carefully before use and keep for future reference.



DANGER! **Risk of suffocation!**

Small parts can be easily swallowed. There is also a risk that the polybag can suffocate toddlers.

→ Keep toddlers away when you assemble the product.



DANGER! **Risk of cardiac arrest!**

This product generates an electromagnetic field while it operates. This electromagnetic field may affect the functionality of active or passive medical implants (e.g. pacemakers), which may result in serious injury or death.

→ Consult your doctor and the manufacturer of your implant before using this product.

→ After using the product, disconnect the mains plug from the mains socket.

Do not open the product.

Only use the product with the included accessories.

Protect the power supply unit from moisture when connected.

The product can be used in the temperature range 0 °C to +40 °C.

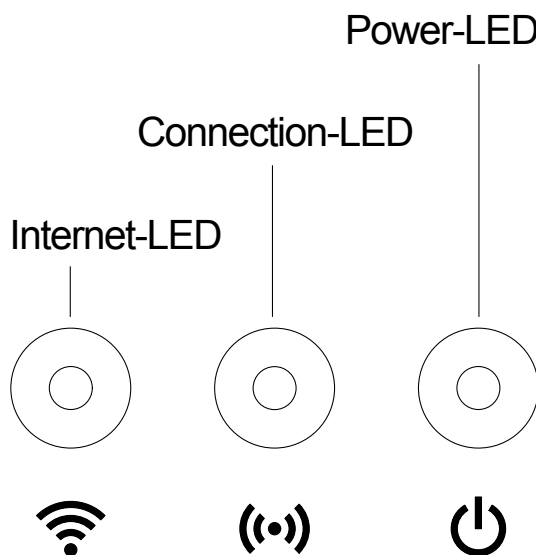
Don't use cables – connecting the products to external/outdoor interfaces.

Short Range Device Antennas and Wi-Fi Antenna are installed in the product.

Power over Ethernet is not possible.

2. FUNCTION

LED-Display:



Internet LED:

Green:

Yellow:

Red:

Red flashing:

Connected with router and server

Hotspot mode – not connected with router

Not connected

Connected with router; not connected with server



Connection LED:

Green flashing:

Yellow flashing:

Receiving data

Sending data



Power LED:

Green:

Green flashing:

Yellow:

Yellow flashing:

Red:

Power On

Booting

1. Factory reset running

2. Error (restart required)

Software update

Fatal error (restart required)

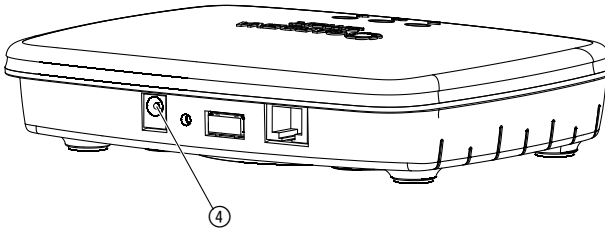
3. INITIAL OPERATION

Contents:

- smart Gateway
- Power supply unit
- Ethernet-cable

To update the firmware of the smart Gateway:

An Internet connection is required for installation of the gateway. To be able to use all functions of the gateway we recommend to update the firmware.



1. Connect the power supply unit to a mains socket.
2. Connect the power supply cable to the plug socket ④ of the gateway.
3. Connect the gateway with the provided network cable to your router.
*The software for your gateway is now being updated. This process can take up to 15 minutes (depending on your Internet connection).
Once the Internet-LED and the Power LED permanently illuminate green, the gateway is up to date.
The gateway can now be included in the smart App. You can continue to use the LAN cable for this or include it now via WLAN.*

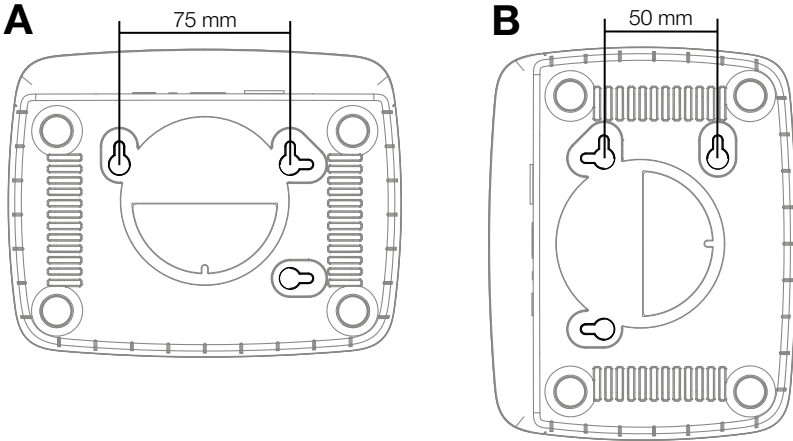
Now you can choose the location of the gateway.

The correct location for the gateway:

- We recommend installing the gateway near the garden window.
- Only use the product indoors.
- Do not use in cellar or nearby metal plates or engines.
- Radio transmission may be disturbed by external influences such as electric motors or defective electrical devices.
- The radio range may be restricted in buildings (e. g. by reinforced concrete walls) or outdoors (e. g. by high humidity).
- Avoid the influence of moisture, dust, sunlight or other heat radiation.

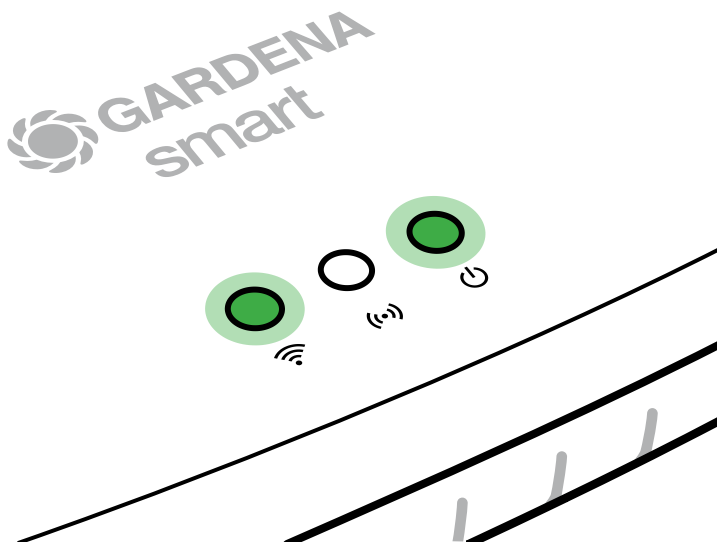
To mount the gateway on the wall (optional):

The two screws (not supplied) for attaching the gateway have to be screwed into place **A** horizontally 75 mm/**B** vertically 50 mm apart and the screw head diameter must not exceed 8 mm.



1. Screw the screws into the wall **A** 75 mm/**B** 50 mm apart.
2. Attach the gateway.

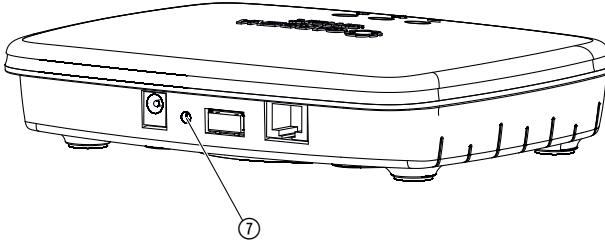
To operate via ethernet cable (recommended):



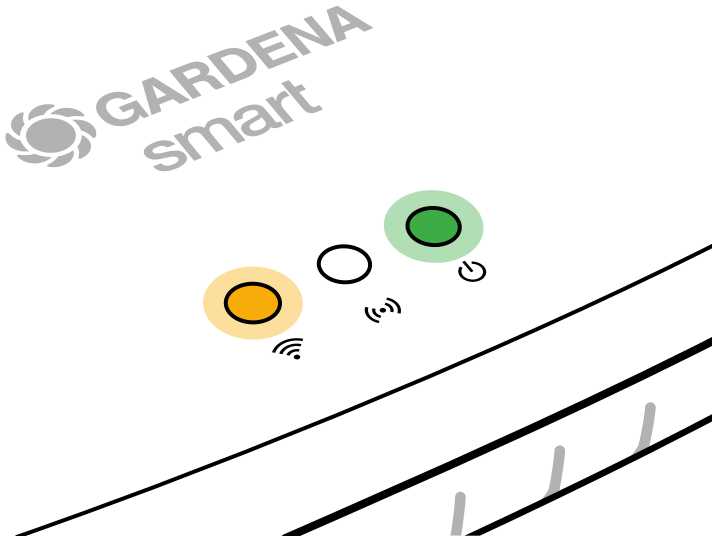
1. Download the **GARDENA smart App** from the App Store (Apple) or from Google Play.
2. Follow the instructions in the app.

To connect to a Wi-Fi network:

The LAN cable must be unplugged in order to activate the configuration network (yellow Internet LED illuminates). If it illuminates still red, briefly push the reset button ⑦.



The configuration network is activated as long as the Internet LED permanently illuminates yellow.



The configuration network remains active for 15 minutes. After the 15 minutes have elapsed, the configuration network can be reactivated by briefly pushing the reset button ⑦.

To configure the Wi-Fi network with an iOS device (iPhone, iPad):

1. Download the **GARDENA smart App** from the App Store (Apple).
2. Follow the instructions in the app.

Apple HomeKit code on bottom of gateway available

1. Wait until the Internet LED lights up yellow permanently (the configuration network is activated).

If the Internet LED is red, briefly press the reset button to activate the configuration network.

Apple HomeKit code not available on bottom of gateway

- | | |
|--|---|
| <ol style="list-style-type: none"> 1. Wait until the Internet LED lights up yellow permanently (the configuration network is activated).

If the Internet LED is red, briefly press the reset button to activate the configuration network. | <p>Open the GARDENA smart App and follow the instructions for initial setup.</p> |
| <ol style="list-style-type: none"> 2. Open the Apple Home App (located by default on your mobile iOS device). | <p>Then go under in the GARDENA smart App:
<i>Settings</i> → <i>SmartHome</i></p> <p>The Apple HomeKit setup code will now be displayed.</p> |
| <ol style="list-style-type: none"> 3. Choose "<i>Include device</i>". | <p>Make a note of this code
(Info: the code remains permanently the same and belongs firmly to your gateway).</p> |

Apple HomeKit code on bottom of gateway available

Apple HomeKit code not available on bottom of gateway

4. Scan the HomeKit label **on the bottom of the gateway.**

Wait until the Internet LED lights up yellow permanently (the configuration network is activated).

If the Internet LED is red, briefly press the reset button to activate the configuration network.

-
5. Wait until the Internet LED and the Power LED light up permanently green.

Open the **Apple Home App** (located by default on your mobile iOS device) and follow the instructions:

- *Add device*
- *Code missing or cannot be scanned*
- *Enter manual code*

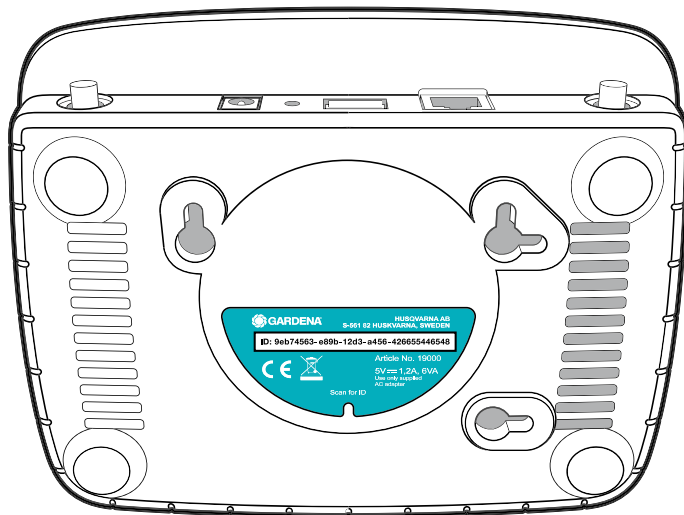
-
6. The gateway can now be integrated into the **GARDENA smart App.**

Wait until the Internet LED and the Power LED light up permanently green.

To configure a WLAN network using an Android device or a web app (<https://smart.gardena.com>):

Wait until the Internet LED illuminates yellow permanently (the configuration network is activated).

To establish a connection via Wi-Fi, you need your Gateway ID. The Gateway ID can be read on the sticker on the underside of the gateway. You will also need the password for your Wi-Fi network.



1. Connect to the GARDENA configuration network. To do this, go to the Wi-Fi settings on your smartphone, tablet or computer. *The gateway should now be displayed there as an available Wi-Fi network.*
The network name starts with “GARDENA_config.xxxx”.
2. Connect to this network.
3. Open the URL:

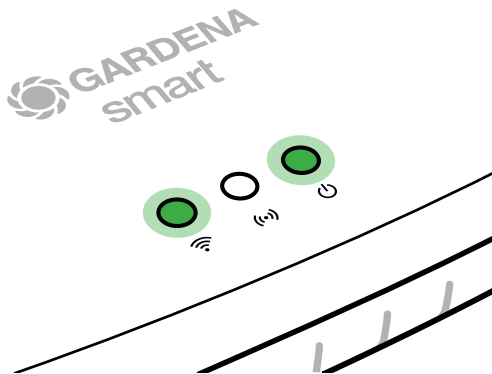
<http://10.0.0.1>

in your preferred Internet browser. (Also, make sure JavaScript is activated and browser cookies are accepted, in order to display the page correctly. Connecting the gateway is not supported by Internet Explorer. Please use a different browser e.g. Safari/Google Chrome.)
You should now see the Gateway Interface.

Gateway ID: 9eb74563-e89b-12d3-a456-426655446548

Password Gateway Interface:
9eb74563

4. Login using the first eight digits of your Gateway ID as the password (see graphic). **The Gateway ID is located on the bottom side of the gateway.**
5. Under **WLAN Network**, select your own WLAN network that you want to use to connect the gateway to the Internet.
6. Enter your own Wi-Fi network password and confirm your settings.
7. Wait until the Internet LED and the Power-LED permanently illuminate green.
The gateway can now be included in the GARDENA smart App.



Note: Because the GARDENA configuration network does not have its own Internet access, your smartphone/tablet may automatically leave the GARDENA configuration network or displays an error message. In this case, you must allow a connection without Internet access to be maintained in the settings of your smartphone/tablet.

4. OPERATION

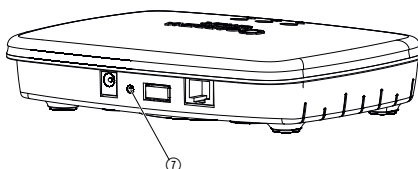
To operate with the GARDENA smart App:

You can use the **GARDENA smart App** to control all **GARDENA smart system products** from anywhere at any time.

The free **GARDENA smart App** is available on the App Store (Apple) and on Google Play.

You can integrate all **GARDENA smart system** products via the app. To do so, follow the instructions in the app.

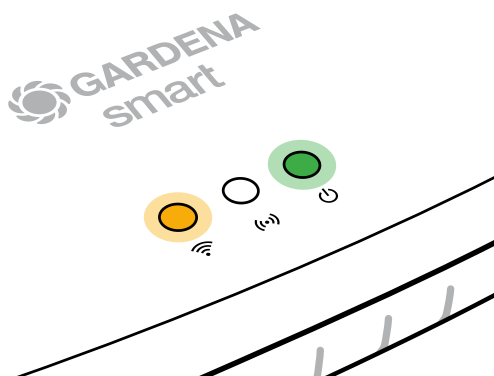
Factory Reset:



The smart Gateway will be reset to the factory settings (not deleted from an existing Gardena smart system account).

You may need to use the reset function if for example you want to link your gateway to a new Wi-Fi network.

1. Disconnect the gateway from the power supply.
2. Push and hold down the Reset key ①; while you reconnect the gateway to the mains, until the Power-LED lights up yellow.
3. Release the reset button ① and start the initial operation (see 3. INITIAL OPERATION).
4. Wait until the power LED lights green.
This may take up to 15 minutes.



5. MAINTENANCE

To clean the gateway:

No caustic/abrasive cleaning agents should be used.

→ **Clean gateway with a damp cloth (do not use solvent).**

6. STORAGE

To put into storage:

The product must be stored away from children.

→ Do not store the product outdoors if not in use.

7. TROUBLESHOOTING

Problem:

The internet LED flashes red.

Possible Cause:

The gateway does not reach the required ports.

Remedy:

Outgoing connections from the gateway must be able to reach the following ports in the Internet and/or your Router. (Usually no configuration needs to be changed, this list is a reference for advanced users.):

- 53 TCP / UDP (DNS)
- 67/68 UDP (DHCP)
- 123 TCP / UDP (NTP)
- 80 TCP (HTTP)
- 443 TCP (HTTPS)

Should you experience any faults, you can find some frequently asked questions at this link:

www.gardena.com

NOTE:

Repairs must only be done by GARDENA service departments or specialist dealers approved by GARDENA.

→ For any other malfunctions please contact the GARDENA service department.

8. TECHNICAL DATA

<i>smart Gateway</i>	Unit	Value
Operation temperature range (indoors)	°C	0 to +40
Internal SRD:		
Frequency range	MHz	863 – 870
Maximum power	mW	25
Free field radio range	m (approx.)	100
Wi-Fi		
Frequency range	MHz	2400 – 2483,5
Maximum power	mW	100
Standards supported		IEEE 802.11b/g/n
Ethernet		
Port		1 LAN port via RJ45 socket
Data connection		Standard Ethernet 10/100 Base-T
Power supply unit		
Mains voltage	V (AC)	100 – 240
Mains frequency	Hz	50 – 60
Max. output voltage	V (DC)	5
Rated output current	A	1
Input ratings of the gateway unit	V (DC) / A	5 / 1
Dimensions (W x H x D)	mm	57 x 128 x 58
Weight	g	120

Declaration of Conformity:

Hereby, GARDENA Manufacturing GmbH declares that the radio equipment type (Art. 19000/19005) is in compliance with directive 2014/53/EU.

The full text of the EC declaration of conformity is available at the following internet address:

www.gardena.com

9. WARRANTY/SERVICE

9.1 Product registration:

Please register your product at gardena.com/registration.

9.2 Service:

Please find the current contact information of our service on the back page and online:

United Kingdom: <https://www.gardena.com/uk/support/advice/contact/>

USA: <https://us.gardena.com/pages/contact>

Canada: <https://www.gardena.com/ca-en/c/support/contact>

Australia: <https://www.gardena.com/au/support/advice/contact/>

New Zealand: <https://www.gardena.com/nz/support/advice/contact/>

South Africa: <https://www.gardena.com/za/support/contact/>

Other countries: <https://www.gardena.com/int/c/support/contact>

10. DISPOSAL

Disposal of the gateway:

(according to Directive 2012/19/EU)



The product must not be disposed of to normal household waste. It must be disposed of in line with local environmental regulations.

IMPORTANT!

Dispose of the product through or via your municipal recycling collection centre.

Open Source Software:

This device contains open source software. GARDENA hereby offers to deliver, upon request, a copy of the complete corresponding source code for the copyrighted open source software packages used in this product for which such offer is requested by the respective licenses. This offer is valid up to three years after product purchase to anyone in receipt of this information. To obtain the source code, please write in English, German or French to:

smart.open.source@husqvarnagroup.com

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Deutschland / Germany

GARDENA Manufacturing GmbH
Central Service
Hans-Lorenser-Straße 40
D-89079 Ulm
Produktfragen:
(+49) 731 490-123
Reparaturen:
(+49) 731 490-290
www.gardena.com/de/kontakt

Albania

KRAFT SHPK
Autostrada Tirane-Durres
Km 7
1051 Tirane
Phone: (+355) 69 877 7821
info@kraft.al

Argentina

ROBERTO C. RUMBO S.R.L.
Predio Norlog
Lote 7
Benavidez, ZC: 1621
Buenos Aires
Phone: (+54) 11 5263-7862
ventas@rumbosrl.com.ar

Armenia

AES Systems LLC
Marshal Babajanyan Avenue 56/2
0022 Yerevan
Phone: (+374) 60 651 651
massishanyan@icloud.com

Australia

Husqvarna Australia Pty. Ltd.
Locked Bag 5
Central Coast BC
NSW 2252
Phone: (+61) (0) 2 4352 7400
customer.service@husqvarna.com.au

Austria / Österreich

Husqvarna Austria GmbH
Industriezeile 36
4010 Linz
Tel.: (+43) 732 77 01 01-485
www.gardena.com/at/service/beratung/
kontakt/

Azerbaijan

Proqes Xüsusi Firması
Aliyar Aliyev 212, Baku, Azerbaijan
Sales: +994 70 326 07 14
After-sales: +994 77 326 07 14
www.progress-garden-az
info@progress-garden-az

Bahrain

M.H. Al-Mahroos
BUILDING 208, BLOCK 356,
ROAD 328
Sahiyia
Phone: +973 1740 8090
almahroos@almahroos.com

Belarus / Беларусь

ООО «Мастер Гарден»
220118, г. Минск,
улица Шаранговича, дом 7а
Тел. (+375) 17 257 00 33
mg@mastergarden.by

Belgium

Husqvarna Belgium nv
Gardena Division
Leuvensesteenweg 542
Planet II E
1930 Zaventem
België

Bosnia / Herzegovina

Silk Trade d.o.o.
Poslovna Zona Vila Br. 20
Phone: (+387) 61 165 593
info@silktrade.com.ba

Brazil

Nordtech Maquinas e Motores Ltd.
Avenida Juscelino Kubitschek
de Oliveira Curitiba
3003 Brazil
Phone: (+55) 41 3595-9600
contato@nordtech.com.br
www.nordtech.com.br

Bulgaria

AGROLAND България АД
бул. 8 Декември, № 13
Офис 5
1700 Студентски град
София
Тел.: (+359) 24 66 6910
info@agroland.eu

Canada / USA

GARDENA Canada Ltd.
125 Edgeware Road
Unit 15 A
Brampton L6Y 0P5
ON, Canada
Phone: (+1) 905 792 93 30
gardena.customerservice@
husqvarnagroup.com

Chile

REPRESENTACIONES JCE S.A.
AV. DEL VALLE NORTE 857 PISO 4
HUECHURABA, SANTIAGO, CHILE
Phone: (+56) 2 2414 2600
contacto@jce.cl

China

Husqvarna (Shanghai)
Management Co., Ltd.
富世华 (上海) 管理有限公司
3F, Beng Square B,
No 207, Song Hong Rd.,
Chang Ning District,
Shanghai, PRC. 200335
上海市长宁区淞虹路207号明
基广场B座3楼, 邮编: 200335

Colombia

Equipos de Toyoma Colombia SAS
Cra. 68 D No 25 B 86 Of. 618
Edificio Torre Central
Bogota
Phone: +57 (1) 703 95 20 /
+57 (1) 703 95 22
serviciocliente@toyoma.com.co
www.toyoma.com.co

Costa Rica

Evim CIA Costa Rica
Calle 25A, B*, Montelegre
Zapote
San José
Costa Rica
Phone: (+506) 2221-5654
+506) 2221-5659
eximcostarica@gmail.com

Croatia

Husqvarna Austria GmbH
Industriezeile 36
4010 Linz
Phone: (+43) 732 77 01 01-485
service.gardena@husqvarnagroup.com

Cyprus

Pantelis Papadopoulos S.A.
92 Athlone Avenue
Athens
10442 Greece
Phone: (+30) 21 0519 3100
info@papadopoulos.com.gr

Czech Republic

Gardena
Service Center Vrbo
c/o Husqvarna
Manufacturing CZ s.r.o.
Jesenická 146
79326 Vrbo pod Pradedem
Phone: 800 100 425
servis@gardena.cz

Denmark

GARDENA DANMARK
Løjvej 19, st.
3500 Værlose
Tlf.: (+45) 70 26 47 70
gardenack@husqvarnagroup.com
www.gardena.com/dk

Dominican Republic

BOSQUESA, S.R.L.
Carretera Santiago Licey
Km. 5 ½
Esquina Copal II
Santiago De Los Caballeros
51000 Dominican Republic
Phone: (+1) 809-562-0476
contacto@bosquesa.com.do

Egypt

Universal Agencies Co
26, Abdel Hamid Lotfy St.
Giza
Phone: (+20) 3 761 57 57

Estonia

Husqvarna Eesti OÜ
Valdeku 132
EE-11216 Tallinn
info@gardena.ee

Finland

Oy Husqvarna Ab
Juurakkotie 5 B 2
01510 Vantaa
www.gardena.fi

France

Husqvarna France
9/11 Allée des pierres mayettes
92635 Gennevilliers Cedex
France
http://www.gardena.com/fr
N° AZUR: 0 810 00 78 23
(Prix d'un appel local)

Georgia

Transporter LLC
#70, Beliashtvili street
0159 Tbilisi, Georgia
Number: (+995) 322 14 71 71
info@transporter.com.ge
www.transporter.com.ge

Service Address and Importer to Great Britain

Husqvarna UK Ltd
Preston Road
Aycliffe Industrial Park
Newton Aycliffe
County Durham
DL5 6UP
Phone: (+44) (0) 344 844 4558
info.gardena@husqvarna.co.uk

Greece

Π.ΠΑΠΑΔΟΠΟΥΛΟΣ ΑΕΒΕ
Λεωφ. Αθηνών 92
Αθήνα
T.K.104 42
ΕΛΜΑΔα
Τηλ. (+30) 210 5193 100
info@papadopoulos.com.gr

Hong Kong

Tung Tai Company
151-153 Hoi Bun Road
Kwun Tong, Kowloon
Hong Kong
Phone: (+852) 3583 1662
admin@tungtaico.com

Hungary

Husqvarna Magyarország Kft.
Ezred u. 1-3
1044 Budapest
Phone: (+36) 1 251-4161
vevoszolgalat.husqvarna@husqvarna.hu

Iceland

BYKO ehf.
Skemmuvegi 2a
200 Kópavogur
Phone: (+354) 515 4000
byko@byko.is

MHG Verstum ehf

Vikurhvafi 8
203 Kópavogur
Phone: (+354) 544 4656

India

B K RAMAN AND CO
Plot No. 165, Industrial Area,
Phase-2, Ram Darbar
Chandigarh
160002 India
Phone: (+91) 98140 06530
raman@jaganhardware.com

Iraq

Alshiemal Alakhbar Company
Al-Faysaliyah, Near Estate Bank
Mosul
Phone: (+964) 78 18 18 46 75

Ireland

Lifey Distributors Ltd.
309 NW Business Park, Ballycoolen
15 Dublin
Phone: (+353) 1 824 2600
info@lifeyd.com

Israel

HAGARIN LTD.
2 Nahal Harif St.
8122201 Yavne
internet@hagarin.co.il
Phone: (+972) 8-932-0400

Italy

Husqvarna Italia S.p.A.
Centro Direzionale Planum
Via del Lavoro 2, Scala B
22036 ERBA (CO)
Phone: (+39) (0) 31 4147700
ventas.italia@it.husqvarna.com

Japan

Husqvarna Zenoah Co. Ltd. Japan
1-9 Minamidai, Kawagoe
350-1165 Saitama
Japan
gardena-jp@husqvarnagroup.com

Kazakhstan

TOO "Ламад"
Russian
Адрес: Казахстан, г. Алматы,
ул. Тажибаевой, 155/1
Тел.: (+7) (727) 355 64 00
(+7) (700) 355 64 00
lamed@lamed.kz

Kazakh

Мекен-жайы: Қазақстан,
Алматы қ.,
көш. Тажибаевой, 155/1
Тел.: (+7) (727) 355 64 00
(+7) (700) 355 64 00
lamed@lamed.kz

Kuwait

Palms Agro Production Co
Al Rai- Fourth Ring Road – Block 56.
P.O.Box: 1976 Safat
13020 Al-Rai
Phone: (+965) 24 73 07 45
info@palms-kw.com

Kyrgyzstan

ООсО Алые Маки
Av. Molodaya Guardia 83
720014 Bishkek
Phone: (+996) 312 322115

Latvia

Husqvarna Latvija SIA
Ulbrokas 19A
LV-1021 Riga
info@gardena.lv

Lebanon

Technomec
Safra Highway (Beirut – Tripoli) Center
622 Mezher Bldg.
P.O.Box 215
Jounieh
Phone: (+961) 9 853527 /
(+961) 3 855481
tecnomec@idm.net.lb

Lithuania

UAB Husqvarna Lietuva
Ateities pl. 77C
LT-52104 Kaunas
info@gardena.lt

Luxembourg

Magasins Jules Neuberg
39, rue Jacques Stas
Luxembourg-Gasperich 2549
Case Postale No. 12
Luxembourg 2010
Phone: (+352) 40 14 01
api@neuberg.lu

Malaysia

Glomedic International Sdn Bhd
Jalan Ruang No. 30
Shah Alam, Selangor
40150 Malaysia
Phone: (+60) 3-7734 7997
oase@glomedic.com.my

Malta

I.V. Portelli & Sons Ltd.
85, 86, Triq San Pawl
Rabat - RB1 1240
Phone: (+356) 2145 4289

Mauritius

Espace Maison Liée
La City Trianon, St Jean
Quatre Bornes
Phone: (+230) 460 85 85
digital@espacemaison.mu

Mexico

AFOSA
Av. Lopez Mateos Sur # 5019
Col. La Calma 45070
Zapopan, Jalisco, Mexico
Phone: (+52) 33 3818-3434
isolis@afosa.com.mx

Moldova

Convel SRL
Republica Moldova,
mun. Chisinau,
sos. Muncesti 284
Phone: (+373) 22 857 126
www.convel.md

Mongolia

Soyolj Gardening Shop
Namiin Rd
Ulaanbaatar
14230 Mongolia
Phone: +976 7777 5080
soyolj@maginnet.mn

Morocco

Proekip
64 Rue de la Participation
Cassablanca-Roches Noires
20303 Morocco
Phone: (+212) 661342107
hicham.hafani@proekip.ma

Netherlands

Husqvarna Nederland B.V.
GARDENA Division
Postbus 50131
1305 AC ALMERE
Phone: (+31) 36 521 00 10
info@gardena.nl

Neth. Antilles

Jonka Enterprises N.V.
Sta. Rosa Weg 196
P.O. Box 8200
Curaçao
Phone: (+599) 9 767 66 55
info@jonka.com

New Zealand

Husqvarna New Zealand Ltd.
PO Box 76-437
Manukau City 2241
Phone: (+64) (0) 9 9202410
support.nz@husqvarna.co.nz

North Macedonia

Sinpeks d.o.o.
Ul. Kravarski Pat Bb
7000 Bitola
Phone: (+389) 47 20 85 00
sinpeks@mt.net.mk

Norway

Husqvarna Norge AS
Gardena Division
Trøskerveien 36
1708 Sarpsborg
info@gardena.no

Northern Cyprus

Mediterranean Home & Garden
No 150 Alsanack, Karaoglanoglu
Caddesi Gime
Phone: (+90) 392 821 33 80
info@medgardener.com

Oman

General Development Services
PO 1475, PC - 111
Seeb
111 Oman
Phone: 96824582816
gdsoman@gdsoman.com

Paraguay

Agrofield SRL
AV. CHOFERES DEL CHACO
1449 C/25 DE MAYO
Asunción
Phone: (+595) 21 608 656
consultas@agrofield.com.py

Peru

Sieras y Herramientas Forestal SAC
Av. Las Gaviotas 833, Chorrillos
Lima
Phone: (+51) 1 2 52 02 52
supervisorventas@siersac.com
www.siersac.com

Philippines

Royal Dragon Traders Inc
10 Linaw Street, Barangay
Saint Peter Quezon City
1114 Philippines
Phone: (+63) 2 7426893
aida.fernandez@rdti.com.ph

Poland

Gardena Service Center Vrbo
c/o Husqvarna Manufacturing CZ
s.r.o. Jesenická 146
79326 Vrbovo pod Pradedem
Czech Republic
Phone: (22) 336 78 90
servis@gardena.pl

Portugal

Husqvarna Portugal, SA
Lagoa - Albarraque
2635 - 595 Rio de Mouro
Phone: (+351) 21 922 85 30
Fax: (+351) 21 922 85 36
info@gardena.pt

Romania

Madex International Srl
Soseau Odai 117 - 123,
RO 013603 Bucuresti, S1
Phone: (+40) 21 352 7603
madex@ines.ro

Russia / Россия

000 „Хускварна“
141400, Московская обл.,
г. Химки,
улица Ленинградская,
владение 39, стр.6
Бизнес Центр
„Химки Бизнес Парк“,
помещение 0B02_04
http://www.gardena.ru

Saudi Arabia

SACO
Takhassusi Main Road P.O. Box:
86387 Riyadh 12863
40011 Saudi Arabia
Phone: (966) 11 482 8877
webmaster@saco-ksa.com

Serbia

Domel d.o.o.
Slobodana Đurića 21
11000 Belgrade
Phone: (+381) 11 409 57 12
office@domel.rs

Singapore

Hy-Ray PRIVATE LIMITED
40 Jalan Pemimpin
#02-08 Tat Ann Building
Singapore 577185
Phone: (+65) 6253 2277
info@hyray.com.sg

Slovak Republic

Gardena
Service Center Vrbo
c/o Husqvarna
Manufacturing CZ s.r.o.
Jesenická 146
79326 Vrbovo pod Pradedem
Phone: 0800 154044
servis@gardena.sk

Slovenia

Husqvarna Austria GmbH
Industriezeile 36
4010 Linz
Phone: (+43) 732 77 01 01-485
service.gardena@husqvarnagroup.com

South Africa

Husqvarna South Africa (Pty) Ltd
Lifestyle Business Park –
Ground Floor Block A Cnr
Beyers Naude Drive & Vsterhout
Road Randburg Ridge, Randburg
Phone: (+27) 10 015 5750
service@gardena.co.za

South Korea

Kyung Jin Trading Co., Ltd
8F Haengbok Building, 210,
Gangnam-Daero 137-891 Seoul
Phone: (+82) 2 574 6300
kjh@kjh.co.kr

Spain

Husqvarna España S.A.
Calle de Rivas nº 10
28052 Madrid
Phone: (+34) 91 708 05 00
atencioncliente@gardena.es

Sri Lanka

Hunter & Company Ltd.
130 Front Street
Colombo
Phone: 94-11 232 81 71
hunters@eureka.lk

Suriname

Deto Handelmaatschappij N.V.
Kernkampweg 72-74
P.O. Box: 12782
Paramaribo
Suriname
Phone: (+597) 43 80 50
info@deto.sr

Sweden

Husqvarna AB /
GARDENA Sverige
Drottningatan 2
561 82 Huskvarna
Sverige
Phone: (+46) (0) 36-14 60 02
service@gardena.se

Switzerland / Schweiz

Husqvarna Schweiz AG
Consumer Products
Industriestrasse 10
5506 Mägenwil
Phone: (+41) (0) 62 887 37 90
info@gardena.ch

Taiwan

Hong Ying Trading Co., Ltd.
No. 46 Wu-Kun-Wu Road
New Taipei City
Phone: (+886) (02) 2298 1486
salesgd1@7friends.com.tw

Tajikistan

ARIERS JV LLC
39, Ayni Street, 734024
Dushanbe, Tajikistan

Thailand

Spica Co. Ltd
243/2 Onnuch Rd., Prawat
Bangkok
10250 Thailand
Phone: (+66) (0)2721 7373
surapong@spica-siam.com

Tunisia

Société du matériel agricole et maritime
Nouveau port de peche de Sfax Bp 33
Stax 3065
Phone: (+216) 98 419047/
(+216) 74 497614
commercial@smamtunisia.com

Türkiye

Dest Bahçe
Yunus Mah. Adil Sk. No:3
Kartal
İstanbul
34873 Türkiye
Phone: (+90) 216 389 39 39

Turkmenistan

I.E. Orazmuhammedov Nurmuhamet
80 Ataturk, BERKARAR Shopping Center,
Ground floor, A77b,
Ashgabat 744000
TURKMENISTAN
Phone: (+993) 12 468859
Mob: (+993) 62 222887
info@jayhymat.com /
bekgiyev@jayhymat.com /
www.jayhymat.com

UAE

Al-Futtaim ACE Company
L.L.C Building, Al Rebat Street
Festival City, Dubai
7880 UAE
Phone: (+971) 4 206 6700
ace@alfuttaim.ae

Ukraine / Україна

AT „Альцест“
вул Петропавлівська 4
08130, Київська обл.
Києво-Святошинський р-н. с.
Петропавлівська Борщаківка Україна
Тел.: (+38) 0 800 503 000

Uruguay

FELI SA
Entre Rios 1083
11800 Montevideo
Phone: (+598) 22 03 18 44
info@felisa.com.uy

Uzbekistan

AGROHOUSE MChJ
O'zbekiston, 111112
Toshkent viloyati
Toshkent tumani
Hasanboy OFY, Tuy yoqasida
Phone: (+998) 93-5414141 /
(+998)-71-2096868
info@agro.house
www.agro.house

Vietnam

Vision Joint Stock Company
BT1-17, Khu biet thu –
Khu Doan ngoai giao Nguyen Xuan Khoat
Xuan Dinh, Bac Tu Liem
Hanoi, Vietnam
Phone: (+8424)-38462833/34
quynhnm@visionjsc.com.vn

Zimbabwe

Cutting Edge
159 Citroen Rd, Msasa
Harare
Phone: (+263) 8677 008685
sales@cuttingedge.co.zw

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D-89079 Ulm
http://www.gardena.com